



# DELEGATED AUTHORITY TRANSFORMATION

*Your partner in Delegated Authority*

GreenKite provides advisory services and strategic support in Delegated Authority Transformation.

We are committed to truly 'collaborative consultancy' – understanding your challenges and developing streamlined solutions through a market-informed lens, delivered by industry practitioners.

We have carefully curated a formidable team of insurance experts, each with long-standing industry experience and impressive track records in their respective fields. Our team shares a real appreciation for the power of cross-functional collaboration and a universal commitment to deep industry knowledge and excellent client service.

## WHAT WE DO

We support businesses in all aspects of effective Delegated Authority implementation, from advice in selecting the right solutions vendor and guidance in designing internal processes to support in developing your Bordereaux Management. We can provide the infrastructure and expertise to facilitate the optimal outcome for your business.



Our services include (but are not limited to):

### DELEGATED AUTHORITY OPERATING MODEL

- Design and strategic advice
- Operational and technological process design to support delegated business model
- Coverholder pre acceptance risk review, due diligence on boarding and audit
- Process policy and procedural drafting in alignment with Lloyd's/PRA/FCA requirements
- Technology eco-system selection, business requirements and implementation
- Outsourcing selection transition and on-going management
- Delegated Authority oversight

### ASSURANCE

- GAP analysis - requirements and recommendations
- Binder review - regulatory and operational compliance

### BORDEREAUX MANAGEMENT PROCESSES

- Process optimisation
- Vendor selection, implementation, and ongoing management
- Best practice configuration
- Bordereaux technical processing expertise and guidance

### PROJECT SERVICES

- Subject matter expertise
- Change professionals
- System implementation and data migration
- Third-party vendor management
- Test management
- Business implementation



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## WHY CHOOSE GREENKITE?

We are of the market, for the market – our multidisciplinary team of insurance experts offer the benefit of their extensive experience in all aspects of delegated authority.

Access deep and broad technical expertise, directed by informed strategic advice and delivered with current market best practice in mind. In addition to an extensive library of templates and reports, we can provide a tailored blend of seasoned expertise through an engagement model designed for your specific needs.

Our commitment to truly collaborative consultancy and dedication to excellent client service provides clients with a long term, trusted partner on whom they can rely, to help grow their business and avoid potential pitfalls.

## OUR APPROACH

Accountability matters – we believe in the importance of having a single, senior, dedicated point of contact for every client who is responsible for the overall success of the engagement. Throughout each client relationship, we continually review and reassess resources to ensure we are deploying the appropriate multidisciplinary team that will deliver real value for every client.

Unlike competitors, we do not flood projects with junior technicians, overseen by managers who are often one step removed. We work closely with each client to understand their unique requirements, then strategically apply appropriate technical expertise in the appropriate areas.

This approach delivers actionable, cost-effective solutions to our clients and material improvements to their bottom line.

## WE ARE GREENKITE

GreenKite is an award-winning, B Corp-certified, independent professional services consultancy, operating in the UK insurance market. We deliver practical, sustainable solutions that efficiently support internal change while ensuring future resilience and regulatory compliance.

Our flexible solutions are built around three core pillars and underpinned by our team's extensive market expertise and commitment to meaningful collaboration to ensure the best possible client outcome.



## HOW CAN WE COLLABORATE?

Talk to us about how we can address your challenges.

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