BORDEREAUX TECHNICAL SUPPORT

Elevating your team with our expertise

Navigating the complexities associated with bordereaux processing across the Lloyd's and London market can be a challenging affair. Whilst the insurance industry is discussing the possibilities of straight through processing and API's, firms are often left with the reality of inconsistent and inaccurate data presented through bordereaux.

We at GreenKite recognise the challenges this can bring, and our services are designed to streamline and enhance your data processing and deliver your reporting needs. Our expert team offers a range of specialist bordereaux technical support services which include query resolution, data improvement, process optimisation, and backlog management. Our solutions are designed to augment your in-house and outsourced teams with the required expertise to ensure accuracy, efficiency, and deliver good quality data.

Partner with GreenKite to discover how our tailored bordereaux services can transform your technical processing, deliver good quality data and drive your business forward.

HOW WE SUPPORT YOU

- **Comprehensive Review:** Review and optimisation of your current bordereaux management processes to identify areas of inefficiency and pain points
- **Technical Expertise:** Our technical support services help you to process bordereaux, quickly and easily, manage query resolution, develop data standards, mappings and validations into your chosen system of choice and help support improvements in bordereaux data quality
- **Operational Efficiency:** Streamlines process, reduces risk, enhances compliance to provide data and insights to drive decision-making
- **Tailored Solutions:** Our services are customised to fit your business needs and timeframes, providing the support you need, when you need it.

OUR SERVICES

At GreenKite, we are dedicated to ensuring your bordereaux operations run flawlessly with our expert BAU Bordereaux Technical Support Teams.

BAU technical support

We offer Bordereaux Management leadership, backlog management and planning as well as business as usual processing and remediation to augment your existing teams with experts who provide hands on support. From complex query resolution to ensuring accurate and complete data sets, we work with you to understand your challenges and address specific operational concerns around bordereaux ingestion. We can also work with you on financial reconciliation of risk, premium and claims bordereaux, including cash and loss fund reconciliation.

Bordereaux management tool implementation

As experts in bordereaux management, we can support your firm in the identification, selection, implementation and testing of a new bordereaux management tool. So, whether you are selecting a new tool and need support with an RFP, having challenges with your test management process due to the technical complexities, or you are having challenges with your existing solution we can provide the expertise needed to support your business.

Training

We provide training for in-house and offshore teams to provide the necessary expertise for bordereaux processing, along with documentation of technical standard operating procedures where required.

Data and reporting

We specialise in data standards and bordereaux specific data for reporting purposes, designing reporting specifications to meet your regulatory reporting needs. We understand the limitations of bordereaux data and can work with you on how best to address the increasing data requirements for DA oversight.

Process review and optimisation

Our team can review current processes and recommend both people, process and technology enhancements to add value and drive efficiency. We can develop target operating models to maximise efficiencies, reduce cost and drive profitability.

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WHY CHOOSE GREENKITE?

We are of the market, for the market – our multidisciplinary team of insurance experts offer the benefit of their extensive experience in all aspects of delegated authority, compliance and assurance.

Access deep and broad technical expertise, directed by informed strategic advice and delivered with current market best practice in mind. In addition to an extensive library of templates and reports, we can provide a tailored blend of seasoned expertise through an engagement model designed for your specific needs.

Our commitment to truly collaborative consultancy and dedication to excellent client service provides clients with a long term, trusted partner on whom they can rely, to help grow their business and avoid potential pitfalls.

OUR APPROACH

Accountability matters - we believe in the importance of having a single, senior, dedicated point of contact for every client who is responsible for the overall success of the engagement. Throughout each client relationship, we continually review and reassess resources to ensure we are deploying the appropriate multidisciplinary team that will deliver real value for every client.

Unlike competitors, we do not flood projects with junior technicians, overseen by managers who are often one step removed. We work closely with each client to understand their unique requirements, then strategically apply appropriate technical expertise in the appropriate areas.

This approach delivers actionable, cost-effective solutions to our clients and material improvements to their bottom line.

WE ARE GREENKITE

GreenKite is an award-winning, B Corp-certified, independent professional services consultancy, operating in the UK insurance market. We deliver practical, sustainable solutions that efficiently support internal change while ensuring future resilience and regulatory compliance.

Our flexible solutions are built around three core pillars and underpinned by our team's extensive market expertise and commitment to meaningful collaboration to ensure the best possible client outcome.

HOW CAN WE COLLABORATE?

Talk to us about how we can address your challenges.

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